



Preferred Diabetes Test Strip Program for Cal MediConnect Plan Members

Effective October 1, 2015, L.A. Care Health Plan implemented a preferred diabetes testing supply policy. Preferred products are as follows:

Abbott Diabetes Care Line:

- **FreeStyle (Lite[®], Freedom Lite[®], InsuLinx[®] Systems)**
- **Precision Xtra[®] System**
- **Freestyle and Precision Xtra[®] Test Strips**

If you or your prescriber believes that none of the products listed above is right for you due to your medical condition, you may request an exception. To file a request for exception, the Authorization Request Form must be completed and faxed to L.A. Care UM Department at fax number 1-213-438-5777 or by contacting us at 1-877-431-2273.

You or your appointed representative may also contact us at 1-888-522-1298 for help in asking for this type of decision.

Prescribers have been notified about this change, and pharmacies will receive messaging identifying preferred products to assist through this transition.

If you need assistance in requesting an exception (including alternate format or languages regarding this policy), please contact us at **1-888-212-4460** or TTY **711**, 24 hours a day, 7 days a week, including holidays, or visit www.calmedconnectla.org.

L.A. Care Health Plan is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees. If you have any further questions, contact L.A. Care Health Plan Member Services at 1-888-522-1298 or TTY 711. You can get this information for free in other languages. The call is free. We are available 24 hours a day, 7 days a week, including holidays.