



CCI Stakeholder Meeting
Wednesday, February 19, 2014
1:00 pm – 3:00 pm
Meeting Minutes

Welcome and Introductions

Bobbie Wunsch, Facilitator

***Issues with Conference Call Line:** Due to unexpected facility phone issues with the provided phone line, an alternate phone line had to be issued. The new call-in information was shared with the stakeholders as soon as it was available. LA Care apologizes for any inconvenience this may have caused. For future meetings, LA Care will use a separate conference line which we can control and troubleshoot more effectively to avoid this issue.*

L.A. Care Health Plan Update

John Wallace, Chief Operating Officer

Provided an overview of the new landscape and enrollment strategy for Los Angeles County and the Cal MediConnect Program, highlighting the addition of three new prime plans including CareMore, Care1st and Molina.

It was clarified that LA Care continues to be committed to participating in Cal MediConnect and that LA Care is not being sanctioned by CMS in its participation. Although LA Care did receive a Low Performing Icon (LPI) which limits its ability to receive Cal MediConnect passive enrollment, LA Care will be available for choice membership as early as April 1, 2014. LA Care anticipates being able to cure its LPI designation by the next review period and be eligible to accept passive enrollment as early as December 2014. Additional information regarding LA Care's activities to address their Part D measures were included as part of the PowerPoint presentation <add link to slides when posted to site>.

In preparation for this timeline, LA Care continues to work towards improving internal processes, adding additional staff and augmenting their provider network. In response to stakeholder comment and concern, LA Care confirmed that it will be continuing its long standing relationship with Rancho Los Amigos as part of both their CCI and CMC network.

Stakeholder concern regarding member notices being issued by the State Department of Health Care Services (DHCS) continued to be highlighted as a major concern. Notices' inability to effectively instruct beneficiaries on their health plan choices or options to opt out remain the most prevalent. LA Care stated that they are in weekly conversations with the State regarding some of the same concerns as it impacts their existing membership as well. LA Care is committed to continue working in collaboration with its stakeholders in communicating these concerns to the State.

L.A. Care MLTSS Update

*Dr. Trudi Carter, Chief Medical Officer
Beau Hennemann, IHSS Manager*

A detailed description of MLTSS, including benefits, services and their transition as part of CCI and CMC were discussed. LA Care has a growing department focused on the implementation and coordination of MLTSS. Department philosophy, goals and roles were reviewed along with specific activities surrounding each of the MLTSS benefits (CBAS, IHSS, MSSP and LTC). The MLTSS department will be coordinating future meetings with the MSSP and Community based agencies to discuss partnership opportunities. For more information on LA Care's MLTSS department and current activities, please contact LTSS@lacare.org

L.A. County Outreach Strategies

Toni Vargas, Neighborhood Legal Services of Los Angeles County

CCI Train the Trainer Curriculum: Neighborhood Legal Services is preparing to launch a series of training presentations for community based organizations to educate about CCI and CMC so they can better assist consumers and potential beneficiaries. Neighborhood Legal Services will be promoting the trainings to providers who were previously involved in the SPD transition as well as through their existing partner organizations. Training sessions will begin in March and continue throughout 2014.

Any questions about the NLS CCI training should be directed to the following email: CCITrainings@NLSLA.org <I think this is right but I'm confirming with Toni to be sure>

Amber Cutler, National Senior Citizens Law Center

Outreach & Communications Workgroup: The work group continues to develop a comprehensive and targeted outreach and education strategy for LA County. Amber introduced the addition of Denny Chan <correct per their website) who will be leading the LA County efforts to compile and evaluate outreach and education efforts currently in place to help identify opportunities for collaboration and gaps that need to be addressed.

Maria Lackner, Manager, Medicare Policy & Contract Management

FFS Medicare Provider Outreach: LA Care will be conducting several meetings to educate Medicare FFS providers on the Cal MediConnect program, and encourage them to understand the program and assist their patients in making the right choice for them and their care.

Harbage Consulting Group:

State Outreach Efforts: Two new outreach coordinators working with Harbage Consulting and the Department of Health Care Services on the Coordinated Care Initiative in Southern California will be hosting a “Meet & Greet” event on Thursday February 20, 2014. This event is meant to bring together many key players in Los Angeles County who are involved with outreach efforts on the Coordinated Care Initiative (CCI). During this event we will discuss outreach in Los Angeles County and have the opportunity to meet other county leaders.

Future Meetings

Bobbie Wunsch, Facilitator

Stakeholders provided input regarding their preference on the nature and structure of future meetings. They wish to have LA Care continue to host LA Care operational meetings where detailed plan information is presented on their efforts to coordinate care, specifically around enrollment, network capacity and the care management scenarios. In addition, stakeholders requested a proposed meeting item on what CBOs should prepare for when speaking to LA Care about entering into collaborative arrangements.

Upcoming Meetings

-Harbage Consulting hosting first LA County CCI Outreach on February 20th

-Health Net hosting all Plan Meeting on February 27th at the Cathedral of Los Angeles from 1:00-3:00 PM