



CCI Stakeholder Meeting
Wednesday, March 19, 2014
1:00 pm – 3:00 pm
Meeting Minutes

Welcome and Introductions

Bobbie Wunsch, Facilitator

L.A. Care CCI/CMC Update

John Wallace, Chief Operating Officer

Auleria Eakins, Manager of Community Outreach and Engagement

Provided an update on the enrollment strategy for Los Angeles County and the Coordinated Care Initiative (CCI)/Cal MediConnect (CMC) program, highlighting that L.A. Care will not receive passive enrollment for Cal MediConnect until the Low Performing Icon (LPI) is resolved. L.A. Care remains confident that it will resolve its LPI to receive passive enrollment no sooner than December 2014/January 2015. L.A. Care will be available for Cal MediConnect choice membership beginning April 1, 2014 along with Health Net. The new three plans in Los Angeles County will be available for enrollment once they have completed additional readiness assessments, likely July 1, 2014.

The L.A. Care Cal MediConnect website is now live. A searchable online provider directory as well as a PDF version of the directory can be located by visiting www.calmediconnectla.org. Also available is a Cal MediConnect summary of benefits, a list of FAQs, information on eligibility and enrollment, grievance and appeals, and a list of upcoming events. The Cal MediConnect Part D formulary will be available on or before April 1, 2014 as it is currently being reviewed by CMS.

Staff training on the CCI and Cal MediConnect continues across the organization as L.A. Care moves forward towards an April 1st CCI launch date. L.A. Care is dedicated to helping Los Angeles County residents obtain health care for their families from doctors and other health care providers who understand and respect them.

The L.A. Care Coordinated Care Initiative Community Council (CCIC) will commence on 4/25/14

at the Chimbole Culture Center in the City of Palmdale. This is the first of four regional meetings that will be conducted in different regions of Los Angeles County. There will be a total of 4 L.A. Care CCICs composed of 11 members in each. The CCICs will report to the L.A. Care Executive Community Advisory Committee (ECAC) which will report unanswered questions, concerns and comments to the L.A. Care Board of Directors to ensure that issues in the community are being addressed appropriately. Members of the public can attend. L.A. Care is interested in developing a good composition of members including CCI beneficiaries. The 4 CCIC groups are currently being developed and if you would like to join, please contact aeakins@lacare.org or by calling 213-694-1250 ext. 4280.

It was also clarified that L.A. Care will pay nursing facility claims for long-term care services directly to nursing facilities and not through a third party entity. A new nursing facility provider contract template is currently under review for comment with the California Association of Health Facilities (CAHF) and will soon be distributed to Skilled Nursing Facilities for signature..

As was reported at the last LA Care stakeholder meeting, CMS is conducting a program audit of LA Care's D-SNP program. The onsite portion is scheduled to conclude this week with a final report anticipated in 4-6 weeks. LA Care feels good about the progress thus far and will work with CMS to address any observations or deficiencies found.

The Two Tracks of CCI

Beau Hennemann, LTSS Manager &

Maria Lackner, Manager of Medicare Policy & Contract Management

A description outlining the two CCI components, Managed Long-term Services and Supports (MLTSS) and CMC was described. Delineation between the two programs and the differences between the impacted populations was detailed in an effort to further clarify community and advocate concerns and confusion.

CCI Enrollment Options

Stephanie Lee, Neighborhood Legal Services of Los Angeles County

Neighborhood Legal Services (NLS) prepared a detailed presentation on the CCI member beneficiary enrollment options. The presentation described the different options that are available to the different beneficiary populations. Included in the presentation were the different timeframes and enrollment methods that are offered to beneficiaries.

The presentation was based on a "train the trainer" module being offered by for community based organizations and advocacy groups so they can better assist consumers and potential beneficiaries impacted by LTSS and CMC. The first training will be conducted on Monday, March

24th and will continue throughout 2014.

Any questions about, or to schedule a training, please contact NLS at the following email: ccitrainings@nls-la.org.

An Update on Member Notices

Denny Chan, National Senior Citizens Law Center

An update on member notices was provided to the group. It included information about the series of notices released by the State to beneficiaries impacted by the MLTSS and CMC programs. Specifically, the series of CCI and CMC 30, 60 and 90 day notices as well as information on the choice forms, choice booklets and health plan guidebooks were illustrated. Every CMC eligible will receive a voluntary enrollment notice, but the timeline for this document is unknown.

The L.A. Care MLTSS notice that has been released to existing LA Care Medi-Cal members announcing their MLTSS benefit will now be included as part of their existing Medi-Cal benefit was shared with the group.

If you have any questions in regards to the National Senior Citizen Law Center that was presented, feel free to contact Denny Chan at dchan@nsclc.org or at 213-375-3559.

Member Onboarding

Maribel Ferrer, Senior Director of Member and Medi-Cal Services

L.A. Care's Member Services and Member Outreach, Retention, and Engagement departments will coordinate outreach, retention, and engagement activities. They will also develop new member focused programs and leverage opportunities to ensure a seamless onboarding and transition of care for beneficiaries enrolling into L.A. Care's CMC and MLTSS programs.

Future Meetings

Bobbie Wunsch, Facilitator

Neighborhood Legal Services – Overview of CCI

Monday, March 24, 2014

10 a.m. to 12 p.m.

Location: Maternal and Child Health Access

1111 West 6th St. #400

Los Angeles, CA 90017

All Plan CCI Stakeholder Meeting

Wednesday, March 26, 2014

1 p.m. – 3 p.m.

Location: The Cathedral

555 W Temple St.

Los Angeles, CA 90012