



Coordinated Care Initiative (CCI) Stakeholder Advisory Committee

Meeting Summary

L.A. Care Health Plan
1055 West 7th Street
Los Angeles, CA 90017

Thursday, September 14, 2017

1:00PM - 3:00PM

<u>ATTENDING MEMBERS</u>	<u>ATTENDING STAFF</u>	
Wilma Ballew, <i>L.A. Care Member Representative - Alternate</i>	John Baackes, <i>Chief Executive Officer</i>	
Karen Widerynski, <i>California Association of Health Facilities</i>	Garrison Rios; <i>Executive Director, Cal-MediConnect</i>	
Peg Bernardy, <i>White Memorial Medical Center</i>	Veronica Mones, <i>Senior Director, Medicare Performance Management, Medicare Operations</i>	
Cindy Dizon, <i>SynerMed</i>	Dan Salo; <i>Senior Director, Medicare & CalMediConnect Ops</i>	
Jennifer Schlesinger, <i>Alzheimer's Greater Los Angeles</i>	Misty De Lamare; <i>Dir. Communications</i>	
Denny Chan, <i>Justice in Aging</i>	Erika Estrada; <i>Supervisor –Community Relations</i>	
Aileen Harper, <i>Center for Health Care Rights</i>	Denise Colome; <i>Sr. Communications Specialist</i>	
Raffie Barson, <i>SynerMed</i>	Hanan Obeidi; <i>Director, Product Administration SPD/CCI</i>	
	Dwayne Broussard; <i>Senior Manager, Medicare Enrollment</i>	
	Nairi Varteeressian; <i>Medi-Cal SPD CCI Program Manager</i>	
	<u>PUBLIC/GUEST</u>	
	Sophia Gomez, <i>Gomez Research</i>	Lisa Kodmur - <i>Moderator, Pacific Health Consulting Group</i>
		Monika Vega, <i>Harbage Consulting</i>

	SPEAKER	SUMMARY OF DISCUSSION AND FOLLOW-UP
I.	<p><i>Lisa Kodmur, Facilitator, Pacific Health Consulting Group</i></p> <p><i>John Baackes, L.A. Care Health Plan</i></p>	<p><u>Welcome, Introductions, and Approval of Meeting Summary</u></p> <ul style="list-style-type: none"> • Lisa Kodmur, Meeting Facilitator, called the meeting to order at 1:00 pm • The members, staff, and guests introduced themselves. The meeting summary for June 22, 2017 was reviewed and approved with one edit to the attendee list. <p>CEO Updates:</p> <ul style="list-style-type: none"> • Update on L.A. Care’s approach to care management focusing outside of the traditional nurse care managers, through the inclusion of community health workers and family members in that care structure. • Plan to expand our Family Resource Centers throughout L.A. County
II.	<p><i>Monika Vega, Harbage Consulting, on behalf of DHCS</i></p>	<p><u>DHCS Report/Updates</u></p> <ul style="list-style-type: none"> • CCI/CMC Program efforts from DHCS to continue to improve the program and help it better serve beneficiaries: <ul style="list-style-type: none"> ○ As of August 1st, across seven CCI counties, there are currently 116,000 individuals enrolled in Cal MediConnect, including 37,920 for LA County alone. For more information on that, you can visit calduals.org. • MLTSS/HRA Update: <ul style="list-style-type: none"> ○ DHCS has been working to standardize the Health Risk Assessment referral questions for MLTSS. The HRA questions were drafted based on a work group recommendations, the questions then underwent a literacy review, followed by a public comment period where they were thereby edited to incorporate feedback as appropriate. Those final letters were distributed and posted on the DHCS website. • CMS Flu Vaccine Campaign: <ul style="list-style-type: none"> ○ CMS is working on a campaign this fall to increase flu vaccines among dual-eligibles. They have developed a postcard that they will be mailing to CMC enrollees using plan data. Harbage/DHCS is currently developing a resource page on the calduals.org website.
III.	<p><i>Wilma Ballew, L.A. Care At Large Member (Alternate)</i></p>	<p><u>L.A. Care CCI Consumer Council Report</u></p> <ul style="list-style-type: none"> • The four CCI councils have officially all completed their Community Work Plan project focused on dental care, which gave them an opportunity to work directly with organizations in their community. <ul style="list-style-type: none"> ○ Area 1-Antelope Valley CCI Council partnered with the Antelope Valley Community Clinic for Dental Day for Seniors and People with Disabilities, which took place on June 28, 2017. ○ Area 2-San Fernando Valley CCI Council partnered with One Generation and Dentex Dental for a Dental Fair which took place on July 20, 2017. ○ Area 3-South Los Angeles CCI Council partnered with South Central Family Health Center for National Health Center Week Open House which happened on August 17, 2017. ○ Area 4-Long Beach CCI Council partnered with Wilmington Community Clinic for a Grand Opening and Dental Awareness Fair, which took place on August 23, 2017.

IV.	<i>Dwayne Broussard</i>	<u>L.A. Care Cal-MediConnect and Medi-Cal Enrollment Updates</u> <ul style="list-style-type: none">• Overall, L.A. Care is still experiencing positive growth for the Cal MediConnect plan. In California, that translates to a 1% net growth rate, in L.A. County that's 3.4%, and with L.A. Care, that's 16.7%.• Here at L.A. Care, there are about 877 gross enrollments per month. About 45% of those are streamlined enrollments.
	<i>Jennifer</i>	<u>Q&A</u> <ul style="list-style-type: none">• Question: Can L.A. Care talk about gross enrollment versus net enrollment?<ul style="list-style-type: none">○ Response: Gross enrollments is what the sales force brings in to us, and then the net would be members that cancel or disenroll, and that will be our net.• Question: For the 16%, what is the starting point that was referenced?<ul style="list-style-type: none">○ Response: That's the growth from January 2017 through August 2017• Question: How many of them are in Medi-Cal plan versus coming from other plans?<ul style="list-style-type: none">○ Response: The majority are in our Medi-Cal plan.
	<i>Denny</i>	
	<i>Aileen</i>	
	<i>Hanan Obeidi</i>	<u>L.A. Care Medi-Cal Enrollment Updates</u> <ul style="list-style-type: none">• Reporting for Medi-Cal, including Plan Partners and direct MCLA Medi-Cal:<ul style="list-style-type: none">○ There are a total of 2,039,715 members. Plan Partners now have over a million members from August to September.○ For MCLA direct, about 11% are CCI members. Overall, when compared to Plan Partners, 8% are CCI members, and those members have Medicare with another plan and Medi-Cal with L.A. Care. There are very modest increases in the CCI membership from month-to-month.○ For Medi-Cal there has been very modest growth, under 1% overall for all segments in Medi-Cal. That could be that most people in the county have Medi-Cal or some other type of coverage. We're not seeing the robust increases that we saw in 2014, 2015, and even 2016, so essentially growth is somewhat flat. <u>Q&A</u> <ul style="list-style-type: none">• Question: Does global issue of immigration play a part in Medi-Cal enrollment?

	<i>Wilma Ballew</i> <i>Denny</i>	<ul style="list-style-type: none"> ○ Response: L.A. Care does not report any immigration information on their members, whatsoever. Trends had been somewhat flat before the new administration came in, in January. That was expected, because Medicaid expansion occurred in 2014. Essentially it has been trending at 1% to 2%. • Question: Of the 2 million members, does that include Plan Partners? <ul style="list-style-type: none"> ○ Response: Yes, and 11% of them are dual-eligible L.A. Care CCI members. • Question: Do you have a sense of that number, how many of them are fee-for-service and how many of them have their Medicare with another plan? <ul style="list-style-type: none"> ○ Response: Not at this moment, we will look into it.
V.	<i>Sophia Gomez</i>	<i>Caregiver Case Study Presentation</i>
VI.	<i>Veronica Mones</i>	<i>L.A. Care Cal MediConnect Model of Care Presentation</i>
VII.	<i>Denise Colome</i>	<u>Review of Action Item Log</u> <ul style="list-style-type: none"> • Request to open an item on NMT transportation.
VIII.	<i>Lisa Kodmur</i>	<u>Adjournment & Next SAC Meeting Announcement</u> <ul style="list-style-type: none"> • Next meeting to take place on December 14th, 2017.

Respectfully Submitted by: _____
Denise Colome, Sr. Communications Specialist

Approved by: _____
Misty De Lamare, Dir. Communications & Community Relations