



L.A. Care
HEALTH PLAN®

For a Healthy Life



CCI Stakeholder Advisory Committee
March 10, 2016

Go to: <https://www.webmeeting.att.com>

Meeting Number: 5114686455

Participant Code: 857352

To join by phone dial: 1800-230-1059

www.lacare.org/duals

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L.A. Care's Mission

- To provide access to quality health care for Los Angeles County's vulnerable and low income communities and residents and to support the safety net required to achieve that purpose.

Welcome and Introductions

Bobbie Wunsch
Facilitator

Agenda

- Welcome and Introductions
- December 2 Meeting Follow Up
- CCI/CMC Program Updates: Governors Proposed 2016-2017 Budget
- **UPDATES:**
- Medi-Cal Only Duals Initiative
- Balance Billing
- Transportation Services
- Cultural and Linguistics
- Q&A
- Future Meetings

December 2 Meeting Follow Up

Rina Cruz

Medicare Operations Specialist

L.A. Care Health Plan



Follow up Topics:

- Language capabilities for members requiring assistance during the NMO's.
- How is L.A. Care handling issues encountered by members in transportation, language access, and ancillary services. Concerns experienced by those in FFS as described in the SCAN report.
- Operationalization of APL 14-010

CCI/CMC Program Updates

Sarah Brooks

Executive Director, Health Care
Delivery Systems

Department of Health Care Services
(DHCS)

Medi-Cal Only Duals Initiative

Beau Hennemann

Sr. Manager, Home and Community Based
Services

L.A. Care Health Plan

Medi-Cal Only Duals Initiative

- Duals who are enrolled in L.A. Care's Medi-Cal Managed Care and are eligible for Medicare (FFS, MA, D-SNP).
- Provide members clear information on benefits they are entitled to under Medi-Cal managed care and how to access those benefits through L.A. Care
- Strategies include:
 - Revised New Member Materials
 - Member toolkit
 - ????

Balance Billing- Outreach and Education

Maria Lackner

Sr. Manager, Medicare Product
Management

L.A. Care Health Plan

Transportation Services

Maria Lackner

Sr. Manager, Medicare Product
Management

L.A. Care Health Plan

Cultural and Linguistics

Marie Mercado

Manager, Culture and Linguistics
Services, Cultural Linguistics

L.A. Care Health Plan

Comments, Questions, Public Comments



Upcoming Events & Meetings

Bobbie Wunsch
Facilitator

Next Meeting

- Next L.A. Care Stakeholder Advisory Committee Meeting:

Thursday, June 9, 2015

LA Care Health Plan

1:00pm- 3:00pm

For Information Contact Rina Cruz, Medicare Operations
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